



Important notice:

Subject: Exchange ZAR to BTC via Messages

Procedure for EFT transfer to receive a BTC private wallet via WhatsApp

First Step

Send an EFT or cash deposit into the Cape Town Bitcoin South African Bank Account details below.

Bank: **Standard Bank**
 Account name: **Sorc Investments 567 CC**
 Account number: **071054499**
 Account: **Current**
 Branch: Sea point **024109**
 Swift Code: **SBZA ZA JJ**

Recipient Reference to use

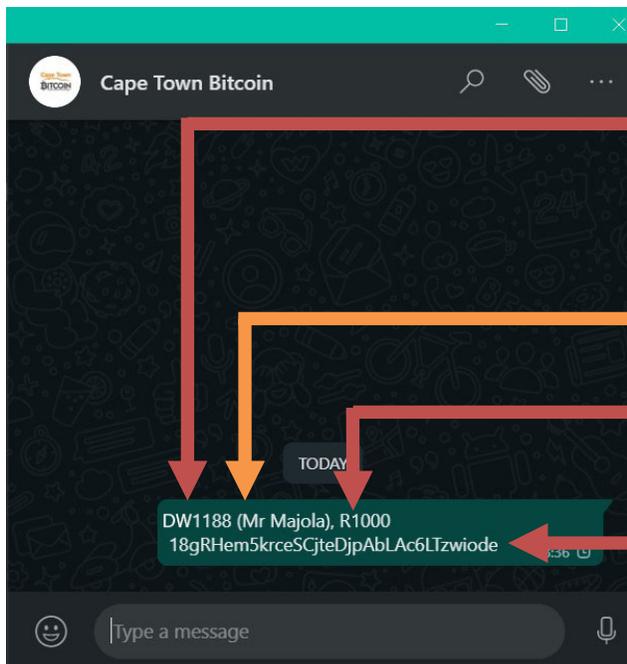
Customer number:
If you do not have one use your initials plus the last 4 digits of the WhatsApp number you are using to contact us for this transaction. (for example: DW1188)

Cape Town Bitcoin office address:

1st Floor, 38 Wale Street, Cape Town City Center 8001, Western Cape

Second Step

All transactions will have to be messaged via WhatsApp (+27 73 530 11 88) or via email (info@capetownbitcoin.co.za) to Cape Town Bitcoin in the following format, separated by coma:



WhatsApp Message to Cape Town Bitcoin:

Mandatory field

Deposit Reference Number:
 (Recipient Reference not Own Reference)
 Customer initials plus the last 4 digits of the WhatsApp number you are using to contact us for this transaction, e.g. (DW1188)

Not Mandatory

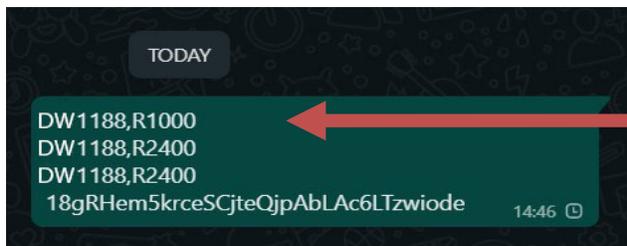
Name of the person depositing the money.

Mandatory field

Amount in Rand (ZAR).

Mandatory field

BTC wallet address: indicate the Bitcoin Wallet address you want the money to be deposited, on a **separate line** or **separate message** immediately after the reference and the amount.



Multiple transactions are also possible.

Third Step

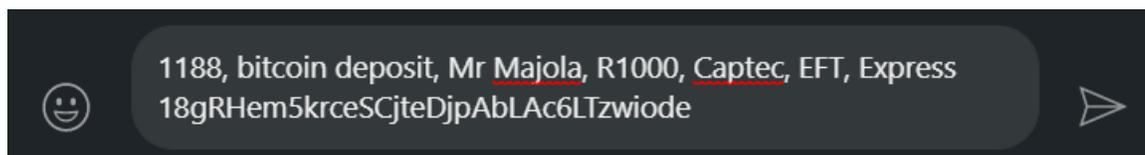
The Cape Town Bitcoin office will allocate the received funds to the right person according the recipient reference. Within 30 min you will:

- 1) Receive the equivalent Rand amount exchanged in Bitcoin, less the commission, into your Bitcoin Wallet indicated in the message.
- 2) A list of the all amounts received during the day, and the corresponding amount in Bitcoin exchanges according to the South African official price plus our exchange commission of 10%.

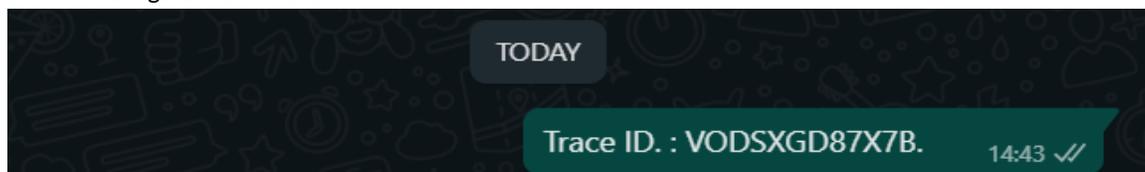
Transaction Details		Total Rand Received	Total BTC sold
Sent	- BTC 0.00262848	R5 899.03	0.0296
- USD 27.05			
Transaction Details		Cumulative Rand Transfers	Cumulative BTC Sent
#			
1	R1 000.00	0.0050	
2	R3 000.00	0.0150	
3	-R100.97	-0.0005	
4	R500.00	0.0025	
5	R1 500.00	0.0075	

NOTES:

- 1) The Cape Town Bitcoin WhatsApp number is active from Mon to Fri from 8h00 to 16h00.
- 2) All payments with the correct reference number will be automatically allocated to the customer according to the customer number, a list of the amount(s) will be sent via WhatsApp for confirmation before the BTC will be sent to the right wallet.
- 3) A customer number is your initial followed by the last 4 digits of the WhatsApp number you are using to contact us for this transaction (e.g. DW1188).
- 4) The customer number is also your (or your clients') recipient reference for all payouts into Cape Town Bitcoin when you are the beneficiary.
- 5) Each client is entitled to only **one** payment or **one** cumulative series of payments per day as a standard service. The operator is available to check on your payment once a day.
- 6) In case of incorrect or missing EFT reference, an additional fee of 10% will be applicable in order to track the payment ownership in our transaction history by providing the following information via WhatsApp:
 - a. Reference: Own Reference, recipient reference
 - b. Name = Name and last name of the depositor
 - c. Amount deposited
 - d. Bank: Bank Name or Branch name from where the deposit was made
 - e. Payment option: Cash deposit, Auto cash, EFT
 - f. Payment type: Express or not Express payment
 - g. Bitcoin wallet address



- 7) In case of incorrect or missing EFT reference, an additional fee of 10% will be applicable in order to track the payment ownership by utilizing the **Trace number** provided by the client in order for Cape Town Bitcoin to investigate the transaction.



- 8) No pictures or screenshots will be accepted to identify payments with the wrong reference number. Send WhatsApp messages only as described in note 6 and 7.
- 9) Cash deposits will be processed at the end of the working day. A cash deposit fee will be applied by our bank and be deducted from our bank account. This deduction will only reflect at the end of the working day.
- 10) The Cape Town Bitcoin WhatsApp number will only reply to text messages or calls. We do not respond to voice notes.
- 11) Do not try to get the attention of the operator by leaving a missed call, this will delay the process. Rather send a message per note 6 and 7, or call the operator directly.
- 12) If a payment doesn't reflect after three working days, that means the payment is not in transit. Therefore, all follow-ups on the transaction will be disregarded, unless new information on the transaction is provided (per note 6 and 7).
- 13) Follow-up messages about payments coming from different banks other than Standard Bank on the same day, will be disregarded, unless you indicate making use of an Express or fast payment in the WhatsApp message.